ProComp2
User Guide and Hardware Manual
The Manufacturer: Thought Technology Ltd.
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H4X 1N1

Product Name: ProComp2 Biofeedback System

Product No: SA7400

Device Name: PROCOMP2 BIOFEEDBACK UNIT

Device No: SA7400

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CLASSIFICATION

- Type BF Equipment
- Internally powered equipment
- Continuous operation

Read Instruction Manual.

CAUTION

RxOnly

- US Federal Law restricts this device to sale by or on order of licensed health care practitioners.

WARNING

- Do not operate active sensors within 10 feet (3m) of an operating cellular phone, similar radio transmitting device, other powerful radio interference producing sources such as arc welders, radio thermal treatment equipment, x-ray machines or any other equipment that produces electrical sparks.
- All encoders are totally isolated from line (110 or 220VAC) power due to battery operation and fiber optic connections to computers. However, many hospitals and the FDA require that computers, printers and any other equipment used with medical devices be electrically isolated from line voltage to UL or CSA medical safety standards.
- Do not connect inputs or outputs of the encoder or sensors to line powered devices, except through the fiber optic cable.
- The PC used with ProComp2 must be placed outside the patient/client environment (more than 3 meters or 10 feet) or the PC must comply with EN60601-1.1 (system safety).
- After use, the disposable electrodes may be a potential biohazard. Handle and, when applicable, dispose of these materials in accordance with accepted medical practice and any applicable local, state and federal laws and regulations.
- To diminish the risk of spreading communicable diseases, always use good hygiene practices with reusable EMG electrodes, particularly if abrasive substances are used. In all cases, refer to your facility's infection control procedure.
- Do not use in the presence of a flammable anesthetic mixture with air or with Oxygen or Nitrous Oxide.
- Not to be immersed in water.
- Take care in arranging patient and sensor cables to avoid risk of patient entanglement or strangulation.
- The operator is responsible for ensuring the safety of any devices controlled or triggered by Infiniti equipment or software, or by any software or hardware receiving data from Infiniti equipment. Infiniti equipment must not be configured or connected in such a way that failure in its data acquisition, processing or control functions can trigger patient feedback stimulus that poses an unacceptable level of risk.
- Use of any equipment in a biofeedback context should be immediately terminated upon any sign of treatment-related distress or discomfort.
- Not to be connected to a patient undergoing MRI, Electro surgery or defibrillation.

ATTENTION

- To prevent static discharge from damaging the sensor and/or encoders, use anti-static mats or sprays in your working area. A humidifier may also be used to help prevent static environments by conditioning hot, dry air.
- To prevent voiding warranty by breaking connector pins, carefully align yellow guiding dot on sensor plug with slot on sensor input.
- Make sure to remove electrodes from sensor snaps immediately after use.
- Apply conductive gel only to electrodes. Never put gel directly on sensor snaps.
• Sharp bends or winding the fiber optic cable in a loop smaller than 4 inches (10cm) may damage the cable.

• A fiber optic cable not fully pushed into its receptacle may cause the unit not to operate. Make sure that both ends of the cable are fully inserted into their receptive jacks and the nut is tightened firmly.

• Do not plug third party sensors directly into instrument inputs. Plug only Thought Technology active sensor cable connectors into instrument inputs. All EMG electrodes and third party sensors must be connected to active sensors, either directly or through an adapter.

• Remove batteries when the device is not being used for extended period of time. Please dispose of battery following national regulations.

**INTENDED PURPOSE**

• Biofeedback, relaxation and muscle re-education purposes.

**CONTRAINDICATIONS**

• None.

**NOTE**

• No preventative inspections required. Maintenance must be performed by qualified personnel.

• The supplier will make available, upon request, circuit diagrams, component parts lists and description or other information required for the repair of product by qualified personnel.

• If a fiber optic or patient cable is damaged or breaks, please replace it.

**MAINTENANCE AND CALIBRATION**

• Wipe encoder with a clean cloth.

**STORAGE**

Store in its original case.

- Temperature: -23C – +60C
- Humidity (non-condensing): 10% – 90%
- Atmospheric pressure: 700 – 1060 KPa

**TRANSPORTATION**

Transport in its original case.

- Temperature: -23C – +60C
- Humidity (non-condensing): 10% – 90%
- Atmospheric pressure: 700 – 1060 KPa
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About the ProComp2 Encoder

The ProComp2 (SA7400) comes with the following components.

- One two-channel ProComp2 encoder unit, with one integrated EEG sensor.
- One TT-USB interface unit.
- A supply of fiber optic cable (15' cable).
- One EEG extender cable.

General description

The ProComp2 encoder is a two-channel, multi-modality physiological monitoring device for use with biofeedback software applications, such as Thought Technology's BioGraph Infiniti software with an Application Suite (ProComp2 also works with other software). The ProComp2 can be used for data acquisition, physiological signal monitoring and biofeedback.

The ProComp2 has four protected pin input connectors on its front panel. Because of their disposition, only two sensors can be connected at a time. Inputs A and B sample data at 256 samples per second. Input A incorporates an internal EEG sensor within its circuitry, and is dedicated to recording EEG. Inputs C and D sample at 32 samples per second.

Sensors, connected to the ProComp2 encoder by protected pin cables, measure biofeedback responses and send the raw signals to the encoder. Depending on the software being used, these may include sensors specialized for electromyography (EMG), electroencephalography (EEG), electrocardiography (EKG), skin temperature, skin conduction, respiration, or blood volume pulse (BVP). The document *Sensors and Accessories SA7511* contains a complete list of Thought Technology sensors that can be used with the ProComp2.

The ProComp2 encoder samples the incoming signals, digitizes, encodes, and transmits the sampled data to the TT-USB interface unit. A fiber optic cable is used for transmission to the TT-USB, providing maximum freedom of movement, signal fidelity, and electrical isolation.

The TT-USB interface unit is connected to one of the host computer's USB ports. It receives the data arriving from the ProComp2 in optical form and converts it into the USB format to communicate with the software.

**Note:** Some hardware features may not be supported by all software programs. Consult the software manual for a full list of features supported.

Some software programs will not function with a TT-USB, but require use of a PRO-SB in its place.
Connecting the hardware

Connecting the TT-USB interface unit

Insert one end of the fiber optic cable carefully into the fiber optic port on the encoder. Tighten the nut gently so that the cable won’t slip out.

Do the same with the other end of the fiber optic cable and the fiber optic port of the TT-USB interface unit.

**Note:** The fiber optic connectors may break if they are hit directly, for instance, if the encoder falls onto the floor. To prevent damage, it is recommended to use the encoder belt clip to fasten it to the client or to a chair.

Insert the small connector of the USB cable into the USB port on the TT-USB interface device.

Insert the large connector of the USB cable into the USB port of your PC.

USB ports on a PC are generally located at the back of the base unit. You may also find a USB port at the front of your base unit; you can connect the other end of the USB cable to it. On a laptop, USB ports are usually located at the side or the back of the laptop.

The TT-USB interface device has two additional optional connection options.

- The **Switch** is a 3.5mm jack for connecting external devices such as a muscle stimulation device. This can be used, for example, with the Switch control feedback option in the BioGraph Infiniti software.

- The **Sync** connector permits the use of a sync cable to connect an additional TT-USB interface device in order to synchronize data between units. The Sync connector can also be used for an event input.
**Connecting sensor cables**

Numerous regulatory bodies (such as the FDA in the USA) have adopted safety specifications requiring that all medical products for physiological monitoring be manufactured with electrode leads that have no exposed metal plugs.

For this reason, the ProComp2 encoder and Thought Technology sensors use specially designed connectors that have all metallic surfaces recessed within the plastic casing. These connectors, with protected pins, require care when you are plugging and unplugging sensor cables to the encoder or an extender cable to the sensor head.

When connecting a sensor cable to the ProComp2, make sure to properly line up the guiding dot on the top of the plug with the notch in the encoder input socket, as shown in the illustration. Forcing the plug into the jack in any other position may damage your equipment.

**General instructions for use**

1. Plug the sensors you wish to use into the input connectors on the front of the encoder and connect any required extender cables, making sure to use clean electrodes, onto the sensor head.

2. If appropriate, clean the skin area where the electrodes will be placed.

3. Place the encoder on or near the patient, to avoid signal degradation.

4. Turn the encoder power switch ON and check that the blue power indicator is lit. If it is not, turn the device OFF and check the condition and orientation of the batteries. If the blue indicator starts to flash, there is approximately 20-30 minutes of use left in the batteries (if using alkaline batteries). Keep spare batteries nearby.

5. Start the software program as instructed in the user's manual.

6. After the session, turn the encoder power OFF and disconnect all electrodes.

**Note:** Thought Technology encoders, sensors, and interface units carry parts that may be damaged by static electric discharges. Exercise care when handling this equipment in static-prone environments. Thought Technology instruments are not warranted against damage caused by static discharge. In dry areas or carpeted areas, use anti-static mats or sprays and condition the air by using humidifiers.

**Electrical interference**

When performing a biofeedback session, avoid placing the ProComp2 near the computer, display monitor or any other electrical device, where it can be exposed to electromagnetic fields. Try to keep the encoder within the client's natural electrical field. In most cases, you can do so by fastening the belt-clip to the client's waist.

**After use**

As a general rule, remove electrodes from the sensor heads and extender cable leads when you are done using your equipment. Many electrodes are coated with a very conductive substance that can cause the sensor's metal parts to corrode if they are left in contact with it for long periods of time. Be careful, when unsnapping electrodes, not to damage the wires. Avoid twisting and pulling on the wires by holding the sensor head or the extender cable's rounded snap.
**Changing the batteries**

*Opening the compartment*

The ProComp2 device requires a single AA, 1.5 volt, alkaline battery. Looking at the underside of the ProComp2 device, you will see a small panel with engraved arrow (>>>) marks.

To open it, place your thumb on the arrows and push out, towards the side. The door should snap open. To remove the battery, tap the ProComp2 against your hand, until the battery slides out.

*Polarity*

Place one AA battery in the slot, observing the correct battery polarity as indicated in the compartment.

*Closing the compartment*

Slide the door back into the ProComp2 case, gently pushing it in until you feel the click of the locking mechanism.

*Monitoring the battery level*

Since each sensor draws a small amount of power from the battery when connected to the ProComp2, it is better to connect only the sensors that are going to be used for a session before you start recording; this will ensure maximal battery life. Most Thought Technology software applications will display a battery power indicator; we recommend that you replace the batteries as soon as this indicator falls below about 50% of the battery power.

*Important:* Remove dead batteries promptly to prevent corrosion damage.

**Caring for the fiber optic cable**

A fiber optic (FO) cable is used for transmitting the sensor data to the computer. Although this technology provides maximal electrical isolation, signal fidelity and freedom of movement, some care has to be taken when handling the fiber optic cable, as it is much less flexible than a regular electric wire.

*Winding or bending*

It is most important to avoid bending the cable too sharply. In a FO cable, information travels as light impulses. Any kink along the optical fiber may partially or completely block the light’s path and, thus, interrupt the flow of sensor information to the computer. When using your system, try to keep the extra length of cable wound in a loose loop no smaller than about 4 inches (10 cm) in diameter.

*Cutting the fiber optic cable*

If you have problems establishing a good connection, there may be a break in the fiber optic cable. Follow these directions to remove the damaged segment.
Holding it lightly between your thumb and index fingers, feel along the whole length of the cable, searching for kinks. If you do find a break, the optic fibers may be too damaged to let the light pass properly. Use a sharp box cutter blade to slice the FO cable into shorter unkinked segments. Do not use scissors, because they make a V-shaped cut that may impede the data stream.

**Impedance checking**

The integrated EEG sensor (Input A of the ProComp2 encoder) does not have impedance-checking capabilities. If you have an EEG-Z sensor from Thought Technology and software that has a compatible impedance checking function (such as BioGraph Infiniti), you can check the impedance by following these steps.

**Checking impedance**

1. Place the electrodes on the client and connect the EEG extender cable to the EEG-Z sensor.
2. Connect the EEG-Z sensor to Input B of the ProComp2 encoder.
3. Start the software, choose the impedance checking channel set, and start a session.
4. Do not start recording. Access the impedance checking function from the Options menu.
5. Disconnect the EEG-Z sensor from Input B and then reconnect it. The sensor goes into impedance checking mode and the window displays impedance values.
6. If necessary, adjust the electrodes on the client and then repeat the preceding step.
7. When you are satisfied with the displayed values, close the impedance check window and end the impedance checking session.
8. Connect the EEG extender cable to Input A of the ProComp2 encoder, and remove the EEG-Z sensor.
9. Choose the appropriate channel set and start the recording session.

**Note:** The sampling rates used by the ProComp2 are not compatible with the MyoScan-Z sensor. Impedance checking cannot be performed for MyoScan-Z sensors.
Hardware Specifications

ProComp2 (SA7400)

Approx. size 2 ½” x 2 3/16” x 5/8” (64mm x 56mm x 16mm)
Approx. weight w/o batteries 40 g
Input impedance (Input A) 1,000,000 mΩ
Input impedance (Input B, C, D) 2 mΩ
Resolution (Input A only) =0.1 µV RMS
Signal input range (Input A) 0-200 µV RMS
Signal input range (Input B, C, D) 2.0V – 3.6V
CMRR (Input A) =130 @ 2 Hz to 45 Hz
Channel bandwidth 0 Hz – 45 Hz
Sample rate/channel (A, B) 200 or 256 samples/second
Sample rate/channel (C, D) 20 or 32 samples/second
Supply voltage 1.0V – 1.6V
Current consumption 75 mA - 150 mA @ 1.5 V
Battery life (Alkaline) 10 Hours (minimum)
Low battery warning 1.1 V ± 0.2 V
Data output protocol 19.2 or 38.4 Kbaud, 8 Bits, 1 Stop, No Parity
Analog to digital conversion 13 bits
System accuracy +/- 5%

Note: ProComp2 and its sensors are sensitive electronic instruments and should be handled as such. Be especially careful to avoid both pulling on the electrode cable and getting moisture or electrode gel on the sensor snaps. If necessary, wipe the surface with a damp cloth or use a moistened Q-tip to remove gel from inside the sensor snaps. Wipe with a dry cloth.
**Infiniti hardware copyright notice**

This hardware contains proprietary embedded software code, which is the property of Thought Technology Ltd.; it is provided under a license agreement containing restrictions on use and disclosure and is also protected by copyright law. Reverse engineering of the software or the resulting output data stream is prohibited.

Due to continued product development the embedded software may change without notice. The information and intellectual property contained herein is confidential between Thought Technology Ltd. and the client and remains the exclusive property of Thought Technology Ltd.

If you find any problems in the documentation, please report them to us in writing. Thought Technology Ltd. does not warrant that this document is error-free.

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Reference

Warranty
The ProComp2 system and all equipment including optional items are guaranteed to be free from defects in material and workmanship for 1 year from the date of purchase.

In the unlikely event that repair is necessary, call Thought Technology Ltd. to receive a Return Authorization. Then send the unit back by a traceable method – Thought Technology will not be responsible for items not received. We will repair or replace your unit(s) free of charge.

This warranty does not apply to damage incurred through accident, alteration, or abuse, nor to sensor damage created by static electricity. Do not use this equipment in dry, static area unless using an anti-static mat or anti-static spray on carpeted areas.

Thought Technology may refuse to honor this warranty if the tamper-evident seal located in the battery compartment is broken.

Important: Remove dead batteries promptly to prevent corrosion damage.

Optional extended warranty
Please contact Thought Technology Ltd. for further details.

Contacting Thought Technology

Placing orders

- Outside USA
  Tel: (514) 489-8251
  Fax: (514) 489-8255

- In USA Toll-Free
  Tel: 1-800-361-3651
  E-mail: mail@thoughttechnology.com

Technical support
For technical support please refer to the Thought Technology Ltd website at www.thoughttechnology.com for frequently asked questions. If your support issue is not covered please e-mail or call technical support at the telephone number below.

  E-mail: techsupport@thoughttechnology.com
  Tel: (514) 489-8251

Returning equipment for repair
Before returning the equipment, first please contact our service department and get an authorization number (RA number).

  Tel (USA and Canada): (800) 361-3651, ext 130
  Tel (Overseas): +1 514-489-8251, ext 130
  E-mail: service@thoughttechnology.com

Then fill in the return form (the form can be found on the next page). You must provide a detailed description of the problem you are experiencing, and your telephone/fax number and e-mail.

The unit(s) must be sent postage prepaid and insured, with proof of purchase to one of the addresses on the following page.
All customs and duties charges will be billed to the customer if incurred by sending the unit to the wrong address.

- **In the USA**, ship insured to:
  
  Thought Technology Ltd.
  Cimetra LLC
  8396 State Route 9
  West Chazy, New York
  12992 USA

- **In Canada**, ship insured to:
  
  Thought Technology Ltd.
  8205 Montreal/Toronto Blvd., Suite 223
  Montreal West, Quebec
  Canada  H4X 1N1

- **For overseas**:
  
  Package must be marked with “Broker: Livingston International – 133461”.

  Ship insured to:
  
  Thought Technology Ltd.
  8205 Montreal/Toronto Blvd., Suite 223
  Montreal West, Quebec
  Canada  H4X 1N1
Repair return form

Be sure to call for authorization before returning any equipment!

Copy and complete this form and include it with the unit(s).

Include a copy of original invoice and return to the address in the Returning equipment section.

Name

Company

Address

Phone No.

Fax No.

Date Purchased

From Whom

Model Name

Serial No.

Problem