

Policy Regarding Returns of Software and Suites – Addendum to our Thirty Day Return Policy

All Software and Suites are non returnable/ non refundable unless a complete system, including hardware is returned at the same time. If a customer thinks there may be a possibility of returning the items then they can ask for a 30 day temporary key code at the time of sale, which would allow them to use the software on a thirty day trial basis. If the customer chooses to keep their system, at the end of 30 days, a new permanent key code will be issued. If not the software usability will expire. This applies to the BioGraph Infiniti, the Developer Tools and all Suites and/or additional software CDs sold by Thought Technology and Authorized Distributors of these products.